Suite 208, Level 2, 11-15 Deane St BURWOOD NSW 2134 Tel: +61 2 8599 8866 | E: info@ssc.edu.au|www.ssc.edu.au RTO ID: 45279 | CRICOS Code: 03648B | ABN: 13 613 087 657



Student Feedback Form

Trainer Name	Date	
Course Name	Term	

INDUCTION

How satisfied were you with the	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Location & directions to the facility?				
Length & size of the class?				
Explanation of safety requirements, eg emergency exits?				
Explanation of venue facilities such as location of toilets?				

ACADEMIC Staff

How satisfied were you that your teacher	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Term/Course content matched the subject outline description?				
Trainer was punctual & prepared for each class?		5		
Trainer was ready to help and answer questions?				
Trainer explained the subject requirements/from signed				
Trainer facilitated well the subject?				
Assessment was explained at the start by the trainer?				
Were respectful & treated you in a professional manner				

ADMINISTRATION Staff

How satisfied were you that office staff	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Were able to answer questions about the course?	VPD	11/0	000	
Explained terms and conditions of enrolment to you?	ME	710	WE	
Processed your term enrolment correctly?				
Organisation of the materials?				
Informed you when payments are due?				
Were respectful & treated you in a professional manner				

Additional comments: